



Improving the health of the people in our communities by
providing quality, compassionate care to everyone, every time

November 21, 2014

Moore Trosper Construction
Brian Moore
4224 Keller Road
Holt, Michigan 48842

Brian,

I wanted to thank you, your team, and all of the sub-contractors that have completed several projects for Sparrow over the past year. The East Lansing Urgent Care is a remarkable building and everyone is so pleased with the workmanship; plus it was done ahead of schedule and within budget. The renovations to our Administrative Suite also are a credit to Moore Trosper's ability to manage a project in a very sensitive area. Renovating a suite adjacent to a fully functional department is always a challenge. Prior to the renovations beginning you were made aware of our concerns during the course of the project due to our Administrators being located on the other side of the construction wall. Management of the project was superb, not one complaint from anyone related to dust, excessive noise or un-kept corridors.

Both Andrea and I appreciate the efforts of everyone involved with these two projects. Please pass along our thanks to everyone.

Thank you again for these two successful projects. I look forward to working with Moore Trosper in the future.

A handwritten signature in black ink, appearing to read "John West", written in a cursive style.

John West, Director of Facilities Development
Sparrow Health System